

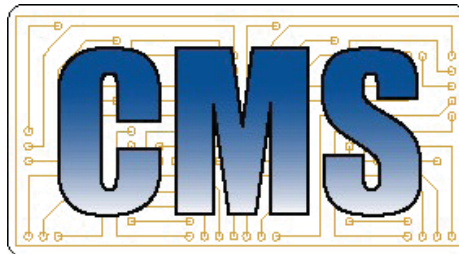
**Where are my files!!** It always happens at the worst possible time. You go to your computer and the message comes up “drive or file not found”. What do you do when your computer will not start because the data is corrupt or the hard drive has failed? Most computer users are not prepared for computer failures and the data loss that occurs with them. Can you take the risk of not being able to get your files back? Recovering lost data is something we do all the time.

Maybe we can help you.

## Why Do Hard Drives Lose Data?

Data on hard drives becomes inaccessible for mainly three reasons:

- System issues - The hard drive is not properly communicating with the computer system.
- Logical issues - The hard drive is in working order but some files or data cannot be accessed for logical reasons such as a lost partition or accidental reformatting.
- Mechanical issues - The hard drive is not functioning. The most common causes are head crashes and motor failures.



## What Causes Hard Drive Failures?

The list of incidents causing hard drives to fail and lose data is not limited, but some of the main causes are age, power surges, overwriting, physical damages, natural disasters, and viruses.

## How do I Know My Drive May Be Damaged or Failing?

- Strange noises or grinding sound
- Blue screen of death
- Unresponsiveness
- Lost or corrupted files

## How to Recover From Hard Drive Data Loss

Data recovery usually involves more than just replacing parts or running fix all utilities. To be successful a number of expert processes are used that may include:

- In case of mechanical failure, hard disk recoveries are performed in dust-free cleanroom environments where they are carefully disassembled, examined, and evaluated.
- Hard drive imaging. A copy of the disk is made and transferred to a new system for rebuilding.
- Performing specialized data recovery techniques that can “force” the drive to read around the bad data area.

**Caution: Trying this on your own or through an inexperienced support provider may lead to further damage of the drive and unrecoverable data loss!**

Learn more about our Data Recovery Services. Talk to one of our service representatives at 1-708-478-2530 or visit [www.cmsnetworking.com](http://www.cmsnetworking.com)